



# Address Change Procedure



## Address Change Procedure

### Verified Customer

If you are a verified customer (KYC2) on the WaveCrest platform, please submit one of the Proof of Address (POA) documents listed to have the address updated.

### Unverified Customer

If you are an unverified customer (KYC1) on the WaveCrest Platform, please submit one of the Proof of Identity (POI) and Proof of Address (POA) documents listed to complete the verification process with the revised address.

### POI Document

A government issued, unexpired, identity document showing a photograph of the holder, such as a passport, national identity card or driver's license.

### POA Document

A recent (not older than 3 months) utility bill from a telephone, electricity, gas / energy provider, a bank or credit card statement, house rent agreement with authorized signatures and stamp, or an official document such as tax return. In any case it needs to show the cardholder's name and address, and be from a recognizable firm. If the government issued ID has the address on it, this satisfies the address document requirement.



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